



IT HELPDESK ENGINEER

Northstar IT, who are based on Lancing Business Park, are looking to recruit an IT Helpdesk Engineer as they are expanding. This will be a role primarily based in their offices, but there is flexibility to work from home at times, as well as to visit customer sites when needed.

Experience knowledge should include but not limited to:

- Administration and support of Office 365,
- Administration of Windows Server, Windows Pro and Mac OSX,
- Support of Windows 10 & 11,
- Support of third-party applications like anti-virus and common accountancy products,
- RMM software for remote access and diagnostics,
- Support of everyday network products like firewalls, routers, wireless networks and network switches,
- Upgrading of common computer hardware.

The package will include:

- A base salary of up to £25k a year, dependent on experience,
- Participation in the company performance related bonus scheme,
- Option to join the company pension scheme,
- A total of 37 days off per year, when including a long-term service bonus (which starts accruing after your second year is complete), but initially up to 32 days per year including bank holidays and your birthday,
- Occasional opportunities for paid overtime and/or time off in lieu,
- Option to progress into a Field Engineer position where a company van will be included.

Interest should be sent as a CV with a covering letter to our Finance & Office Manager at helen@northstarit.co.uk.