**Introduction**

**Welcome to lookfantastic Training Academy**

**Lookfantastic Training Academy**  are a work-based government funded training provider delivering apprenticeship programmes in NVQ level 2 and level 3 Hairdressing and NVQ level 2 & level 3 Customer Service & NVQ Level 2 in warehousing & Storage qualifications.

We are an approved centre delivering City & Guilds qualifications which are recognised worldwide.

We deliver hairdressing qualifications across East and West Sussex with a bespoke training centre based in Hove East Sussex. Customer Service & Warehousing and Storage qualifications are delivered in the workplace across East and West Sussex as well as in Cheshire.

**Mission for Lookfantastic Training**

To offer and deliver accessible high quality training across all provisions to all students and communities to achieve their full potential and gain economic benefits from the skills they have developed.

**Strategic Aims:**

* Continually provide high quality of teaching and learning opportunities
* That all learners are on the most appropriate programmes to ensure all learners to flourish
* To ensure our quality processes and operations are efficient and effective across all provisions
* Improve overall timely success rates within some sectors
* Improve and raise the quality of all users’ feedback in all sector areas.
* To maintain our long-term financial viability and reputation
* To promote the benefits of apprenticeships within our sectors to employers and potential learners.
* To ensure our processes and operations are efficient, effective and focused to deliver

 our mission.

**Values and strategic objectives:**

* To increase students attainments across all programmes
* To reduce early leavers across all provisions in the first 6 weeks of the programmes
* To continually increase student satisfaction
* Lookfantastic training is a lead provider with three sub-contractors - our customers and students are crucial to our success
* Working positively alongside our subcontractors, customers, students and colleagues with mutual support, respect, and above all, with integrity.